

TO WHOM IT MAY CONCERN

When we decided to build a house on our lifestyle block we considered several options but after being shown over the Moss Brothers Show Home in Masterton by Mark Jerling we decided that a Moss Brothers Design and Build home was the option we would pursue. We liked the style and the quality of workmanship and the finishing detail was impressive and unique. They used the highest quality building materials and building techniques.

In a meeting with Julian Moss and Mark Jerling their pride in their product was very evident and we were impressed with their expertise in their field and the way communication with both of them was very easy. They listened to our wants and needs and there was no pressure on us. We decided to continue with a Moss Brothers house.

The very professional organisation and constant communication throughout the building process made building our house smooth and hassle free. Any extra cost for overseeing the total project was value for money as it prevented any mistakes we may have made from inexperience and lack of knowledge of the pitfalls if doing our own organising. Only one error of judgement could have seen a greater escalation of costs than the percentage paid for Julian's expertise. You get what you pay for, skill, quality, peace of mind and pride in product.

All stages were documented in full and deadlines met. Progress payments were all clearly set out which meant we knew just when we needed to have finance available.

Julian Moss's overall huge knowledge of, and interest in all facets of the building industry, in addition to his own building skills was apparent and comforting. His attention to detail is meticulous. This flair for detail includes his lovely Moss brothers design doors and skirting boards and range of imported door hardware. This helped make choices very easy. He was, and still is, always available for advice or discussion. Julian's honesty and integrity made us feel very safe with Moss Brothers.

Mark Jerling is a talented architect and designer and has the unique ability to listen and to translate our description of what we wanted in our house into a draft plan which was almost exactly right. We knew what style of house we wanted and Mark innovatively combined that with the Moss Brothers character home design style which combines the "charm of yesteryear" with modern comforts. With one or two minor modifications this first draft became the final plan for a house which blends sympathetically into its setting and takes advantage of the beautiful almost 360° views which he has framed from every window. These windows are a lovely modern replica of the old sash style windows. We enjoy living in the home Mark designed. It has great flow both indoor and outdoor and is cosy and comfortable.

Dealing with Julian and Mark and the Moss Brothers team was a friendly experience. Julian's team of sub-contractors who were well coordinated by Site Manager Chris Kingdom were all very skilled and efficient. They were always on site on schedule, a tribute to Chris's effort.

In particular we cannot speak highly enough of our Builders Darren and Glen Workman whose work ethic and huge building skills as well as sympathetic eye for detail and finish made our lovely home what it is. Their accuracy and desire for tidy, perfect work is no more obvious than when looking at our decks and the perfect trims round doors and windows. Every day the building site was tidy when they left. They were a delight to have on site.

Peter Bassant of Creative Kitchens was hugely helpful in producing our very attractive and practical kitchen. One visit with him for about an hour, equipped with our house plan, when we discussed what we needed saw Peter's expertise and practical suggestions produce the kitchen layout which works so well for us. He had available samples of bench and cupboard surfaces and trims as well as door hardware, sinks, glass and splashbacks etc so that all was sorted with no problems whatsoever at that same visit. He then produced the joinery which is of the highest standard featuring beautiful workmanship along with many of his own unique trademark finishing touches. His roll out pantry drawers and the well designed useful corner under bench cupboard unit are examples of his attention to detail. This was installed immaculately and problem free at the agreed date. Peter also designed and built our large laundry cupboard; also two large built in bookcases which when trimmed with the Moss Brothers mouldings by the Workman Brothers Builders to match the doors and windows became a useful design feature. The wardrobe shelving and units were also constructed by Peter. We found Peter a person of great skills who was very pleasant to work with.

All the sub-contractors were impressive with their skill and ability.

Terry O'Hagan the plumber installed all the plumbing and related facilities very smoothly, neatly and efficiently.

Denver Anderson the painter put on a beautiful paint finish, inside and outside, enhancing the completed house.

T.W. Clarke Roofing were a pleasure to work with and put on a faultless coloursteel roof.

The guttering installation was quick, efficient and seamless.

Des Bloomfield, the electrician for Hoskins Energy Systems, gave very helpful advice on placing of switches, lights, hot points etc.

Wayne Bull installed the septic tank and dripper lines with minimum disruption to the site. He has great skill and experience in this work.

We were very happy with the quality of work of all these people. We have had very few call backs.

Our Moss Brothers home draws favourable comment and expressions of interest from many people but most importantly we got exactly what we wanted.

Our house won a Gold Award in the Master Builders Competition which was a fitting reward and recognition for the effort and skills of Julian Moss, Mark Jerling, Chris Kingdom, Darren and Glen Workman and all the Moss Brothers Team.

We thank you all.

Bob and Lesley Badland

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